

Cimex Customer Preparation List:

People and pets should not be in the space during the treatment. Be sure that you will not have to return to the space until the treatment is completed. Before a Bedbug Heat Extermination is done the following preparations are required:

- All clothing and bedding should be put in the dryer for 20 minutes on high & placed in trash bags & tied up. Hanging clothes are ok to leave on hangers Unplug all electronics and remove outlet covers
- Remove all arts and crafts that have been glued together. Avoid cardboard boxes for storage.
- Remove or place in refrigerator all meds & vitamins (prescriptions & over the counter)
- Remove all fish, plants and pets as they will die from the heat
- Remove all VHS & cassette tapes & vinyl records Remove any plastic picture frames or glued items
- Turn off any alarms in the home and take batteries out of smoke detectors
- Remove anything that will react under pressure: aerosols, butane, oxygen tanks
- Remove any wine collections or cream liqueurs
- Remove all Crayons, candles, plastic blinds and other meltables
- Fine artwork (oil paintings) will be flash heated and then stored
- All valuables such as jewelry, cash, guns, etc. should be secured. No Cimex Technologies technician has ever been involved in theft but this is still advisable for your piece of mind.

Please contact us if you have any questions or need help with this preparation list.

It is the responsibility of the customer to move/remove all above items.

Cimex Technologies is not responsible for damaged goods.

Cimex Technologies Extermination team will arrive between 8:00-8:30 a.m. and begin the preparation work outside of the building. We bring a large portable generator that stays on the street. We run our power cables up to the apartment and set up the apartment with multiple electric heaters and fans. The goal is to heat up the apartment to 140 degrees and hold the temperature for 5 hours. Our technicians go in the apartment every hour to take temperature readings and flip around furniture, bedding, clothes etc. Customer can either provide a key for our staff to enter and exit the residence hourly or leave the doors unlocked for the day. Cimex Technologies must have complete access to the residence at all times throughout the Heat Treatment.

Customer is not permitted, under any circumstances, to enter the apartment during the Heat Treatment. Cimex Technologies is not responsible for injuries caused by customer entering the apartment.

Customer can go back into a very warm apartment after 8:00 pm. Your furniture shall be returned to its upright position. However some belongings might be out of place because of required movement to reach the thermal death point.